

Plym Neuro Rehabilitation Variation

Post Project Evaluation




Project achievements

- Modern, compliant neuro-rehab environment replacing outdated accommodation
- Delivered 4 months early and under budget
- Increased ensuite rooms (3 → 7) improving dignity, privacy and admission flexibility
- Major infrastructure upgrades: piped gases, overhead hoists, improved Wi-Fi / CCTV, expanded sanitary facilities.


Operational and clinical impact

- Referral-to-admission time improved and reduced from 17 → 11 days, boosting system flow.
- Strong clinical performance with improved IPC, safer transfers and better equipment access.
- Staff report better working conditions and improved morale

Experience and feedback

- Patients and families report excellent experience and high satisfaction
- Staff highlight safer care, smoother workflows and better therapy adjacencies
- Very low defect levels on completion 

Partnerships

- Strong collaboration between Nevada, Macegreen, Livewell, gbpartnerships (acting on behalf of FundCo) and CHP 
- Disciplined cost control and proactive problem-solving, enabled early completion, extremely low defect levels and a smooth operational transition.



Families describe the new unit as “inclusive”, “safe”, and “unlike a hospital”

£6.9 million investment and redevelopment to improve facilities for patients with acquired brain injuries and neurological conditions

Referral-to-admission cut by 35% (17 → 11 days)

Modernised clinical infrastructure: piped O² and suction for every bed, and overhead hoists throughout

Increase from three ensuite rooms to seven - biggest driver of faster admissions

“We designed the unit to be as bespoke as possible for regional neuro rehab. The biggest difference is flexibility - seven ensuite rooms mean patients can be admitted sooner without delays from gender-based bed allocation”

Sally Stephenson, Matron for Plym Neuro Rehab